



- **How do I become a member?**
 - There are several ways to purchase a membership:
 - Visit our website
 - Visit the front desk during normal business hours (typically 10 AM to 5 PM*)
 - Call our membership department at 239-395-2233 ext. 25
 - Email lgay@shellmuseum.org
 - Mail in a payment
- **How many names can I put on a membership card?**
 - Up to 6 names can be listed on a Bailey-Matthews National Shell Museum membership card: 2 adults and 4 children. The names listed are not required for entrance to our Museum, but are required to receive reciprocity from the North American Reciprocal Museums Program (NARM). Children must be under the age of 18 and live in the same household as one of the adults on the card.
- **When will I get my membership card?**
 - You will receive your membership card within 10 business days of purchase.
- **I want to become a member, but I want to take my membership card home with me today, is that possible?**
 - Yes. Let one of our front desk associates know, and they will notify the membership department to print your card. Check back with the front desk before you leave, and they will present the card to you.
- **How many membership cards will I receive?**
 - You will receive one membership card initially. One more can be created/sent upon request.
- **Once I become a member, how do I check in at the Bailey-Matthews National Shell Museum?**
 - Present your membership card to our front desk associates.
- **What do I receive as a Bailey-Matthews National Shell Museum Member?**
 - Each level has its own benefits. View our "Membership Levels and Benefits" table on our membership page on the website.
- **How will I receive updates on Member Events and activities at the Bailey-Matthews National Shell Museum?**
 - You can stay up-to-date on all Museum happenings by signing up for our Curator's Corner eblasts or quarterly newsletter, and following us on Facebook.
- **Can I transfer my membership to someone else?**
 - No, memberships are non-transferable.
- **Can I purchase a gift membership for a family member or friend?**

- Yes! Just let our front desk staff know, and they will take you through the membership process.
- **How will I renew my membership?**
 - We will send you a notice and a renewal envelope via mail a month before your membership will expire. You can either fill out the renewal envelope or renew your membership online. Your membership card will have an expiration date on it, and is valid for one calendar year.
- **What if I leave my membership card at home when I visit the Bailey-Matthews National Shell Museum?**
 - Our front desk staff can look you up either by member number or last name and grant you entrance into the Museum.
- **What if I lose my membership card?**
 - Call our membership department at 239-395-2233 ext. 25 or email lgay@shellmuseum.org and we will issue you a replacement card.
- **Does my membership card get me into any other museums?**
 - Yes! Please visit the North American Reciprocal Museums (NARM) web page to see a list of reciprocal museums all over North America.
<https://narmassociation.org/>
- **Who do I call if I have questions concerning my membership?**
 - Please call the membership department at 239-395-2233 ext. 25 or email lgay@shellmuseum.org.
- **Is my membership payment tax deductible?**
 - Yes. You can deduct Museum membership fees. We are under the 501(3)c guidelines to accept donations.